

## Life insurance open enrollment extended through December 16, 2016

MetLife's website and customer service phone lines have experienced high visitor and call volumes, and many members have reported being unable to complete their life insurance transactions online or get through to a customer service representative.

To ensure that PEBB Program subscribers can take advantage of this special, one-time open enrollment opportunity, the deadline **for life insurance only** has been extended. Subscribers now have until **midnight on December 16, 2016**, to take action.

With their agency's approval, employees can use work time and work computers to enroll in or make changes to their PEBB benefits, including creating an online account and enrolling in life insurance on MetLife's website.

MetLife's website is likely to remain busy. **To ensure that your life insurance enrollment or changes are received by MetLife by December 16, 2016, please don't wait.** You have two options:

1. Go to MetLife's website at [www.mybenefits.metlife.com/wapebb](http://www.mybenefits.metlife.com/wapebb) to create an account. (See instructions under "[To create an online account with MetLife](#)"; you will need to scroll down to find this.) Once you've enrolled in or made changes to your life and/or accidental death and dismemberment (AD&D) insurance, **print your confirmation page** and keep it for your records.

OR

2. Complete and print the [MetLife Enrollment/Change Form – Enrollment Period from November 1, 2016 – November 30, 2016](#). You can either mail this form to the address shown on the bottom of page 1 or fax it to MetLife at 1-859-825-6719. **Please keep a copy of your form or the accepted fax transmission** for your records. (MetLife will disregard the enrollment period shown at the top of this form.)

For more information on MetLife's life and AD&D insurance benefits starting in 2017:

- ? [Life insurance – 2017 coverage with MetLife](#)
- ? [Life insurance premiums – 2017 coverage with MetLife](#)
- ? [Life insurance FAQs](#)
- ? Call MetLife at **1-866-548-7139**, Monday – Friday, 5 a.m. to 8 p.m. Pacific Time. (PEBB Benefits Services cannot answer questions about the MetLife website or any other life insurance-related questions.)

**This open enrollment extension only pertains to MetLife's life insurance benefits effective January 1, 2017. This is NOT an open enrollment extension to make other PEBB Program benefit changes for 2017.**